



# A Healthy Body and A Healthy Network Go Hand-In-Hand - Just Ask Dr Wu!

Dr. WenShuo Wu, founded his own practice where he provides a combination of acupuncture, herbal medicine, cupping, and Tui-Na massage therapy that has proven to be highly effective in promoting health and accelerating recovery. He's dedicated to providing quality individual holistic care, respecting the dignity of his patients, and having a caring attitude. He provides natural holistic healthcare for pain management and preventative care. With experience and ethic, he is committed to improving the health and wellness of his local communities.



## The Challenge

As inflation has risen, so has the cost of phone and internet services for Dr Wu. However, the rising prices did not come with additional features, services, or bandwidth. While other businesses in his area seemed to be getting internet speeds that were much faster than his, it was not available to his office building unit. When traveling internationally, he would sometimes find it a challenge to keep in contact with his patients due to high international rates. He wanted more from his service providers and did not want to be stuck in a long-term contract.



## The Solution

One Stop Telecom arranged the installation of a fiber optic internet circuit for Dr Wu as part of an infrastructure upgrade program in his building while saving him money along the way. He now has internet speeds that are 30 times faster than before, do not require a contract, and offer more stability than the coax service he previously had. Also, by taking advantage of the Hosted VoIP phone service from One Stop Telecom, Dr Wu's office can receive calls even during a power or internet outage, thanks to the mobile application. Also noteworthy is that he can make calls from any country in the world to the US for the same rate as if he were in his office in Chino, CA. Finally, we upgraded his old traditional fax line to eFax, allowing him to stay connected, even when he is not in the office.



I was so glad to receive the upgraded fiber optic circuit and phone system. The transition was easy and the setup was done in a short time. As a small business, I now have both the flexibility and the stability I need for my practice. Thanks very much!

~Dr Wen Shuo Wu

## RESULTS

By upgrading his phone service to the Hosted VoIP UCaaS platform from One Stop Telecom, Dr Wu can now stay connected to his patients whether he is in the office or working remotely, providing them the best care possible. He also has piece of mind knowing that his costs are the lowest they can be, even if he is calling internationally. We are proud to partner with Dr Wu as he continues to impart the high level of care his patients have come to know so well.